



Parking and Transportation Services

February 2, 2009

Full Spectrum Solutions, Inc.
Attn: Michael Nevins
P.O. Box 1087
Jackson, MI 49204

Re: University of California Lighting Project – UC Irvine

Dear Mr. Nevins,

I would like to bring to your attention the excellent customer service provided by your employees, Kristine Gough and Justin Baldwin. Two weeks ago, our department at the University of California, Irvine placed an order for light fixtures. Both Ms. Gough and Mr. Baldwin were extremely helpful in providing us with the information that we needed and responded to our questions in a professional and courteous manner.

Our experience with Full Spectrum Solutions, Inc. was exceptionally delightful and your employees provided expertise that was invaluable to the process. Again, thank you for our pleasurable experience with Full Spectrum Solutions, Inc. and we hope to work with your company in the future.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald M. Fleming".

Ronald M. Fleming
Interim Director
University of California, Irvine
Parking & Transportation Services
200 Public Services Bldg, Irvine, CA 92697 - Zot: 4525